## Guide:

Columns B-D: Current ticket office hours at each station (when the ticket office window is open).

Columns E-G: Proposal for when staff would be available in the main station area to help with ticket purchase and queries.

Column H: Presents when there are additional staff available for assistance at stations where there is step-free access to at least one platform. This support is not changing

Further information on your station today is available at: www.nationalrail.co.uk/find-a-station

Station name	В	С	D	Е	F	G	Н
	Current	Current	Current	Proposed	Proposed	Proposed	No change
	Ticket office	Ticket office	Ticket office	Ticketing	Ticketing	Ticketing	At stations with step-free
	hours -	hours - Saturday	hours - Sunday	assistance hours	assistance hours	assistance hours	access, staff are available to
	Weekday			- Weekday	- Saturday	- Sunday	provide accessibility support,
	Weekday			Weekday	Suturday	Sunday	including boarding ramps from
							first to last train if ticketing
							assistance is not already
							available first to last.
Caterham	05:40 - 19:05	06:10 - 19:30	08:20 - 16:15	05:50 - 22:45	05:50 - 22:45	07:15-22:30	Yes
Chipstead	06:10 - 10:40	Closed	Closed	06:10 - 10:40	Closed	Closed	Yes
Coulsdon South	06:10 - 19:35	07:00 - 20:25	09:10 - 16:40	05:30 - 00:50	05:30 - 01:50	06:15 - 00:45	Yes
Coulsdon Town*	06:00 - 22:00	06:00 - 20:00	08:00 - 22:00	06:00 - 20:00	06:00 - 20:00	06:00 - 20:00	Yes
Dormans	06:30 - 10:15	Closed	Closed	06:30 - 10:15	Closed	Closed	Yes
East Croydon	00:01 - 23:59	00:01 - 23:59	00:01 - 23:59	00:00-23:59	00:00-23:59	00:00 - 23:59	Yes
Hurst Green	05:40 - 19:20	06:35 - 13:35	07:45 - 16:25	05:40 - 19:20	06:35 - 13:35	07:45 - 16:25	Yes
Kenley	06:00 - 12:35	06:00 - 12:35	Closed	06:00 - 12:35	06:00 - 12:35	Closed	Yes
Kingswood	06:10 - 12:45	Closed	Closed	06:10 - 12:45	N/A	N/A	Yes
Lingfield	06:20 - 19:35	07:30 - 14:05	08:10 - 16:25	06:20 - 19:35	07:30 - 14:05	08:10 - 16:25	Yes
London Blackfriars	07:15 - 20:30	07:15 - 20:00	08:00 - 16:00	06:45-22:15	07:15 - 20:00	08:00 - 17:30	Yes
London St Pancras International	06:00 - 23:15	06:00 - 23:15	07:10 - 23:15	00:01 - 23:59	00:01 - 23:59	00:01 - 23:59	Yes
London Victoria	00:01 - 23:59	00:01 - 23:59	00:01 - 23:59	00:00 - 23:59	00:00 - 23:59	00:00 - 23:59	Yes
Norbury	06:15 - 20:00	06:40 - 21:00	08:15 - 17:45	05:30 - 00:40	05:35 - 01:05	05:30 - 00:40	Yes
Oxted	05:50 - 20:20	06:40 - 20:20	08:00 - 16:15	05:20 - 00:55	05:30 - 00:35	06:00 - 00:30	Yes
Purley	05:55 - 20:25	05:55 - 20:25	08:10 - 16:45	06:15 - 23:40	06:15 - 23:40	06:15 - 23:40	Yes
Purley Oaks	06:30 - 18:40	07:20 - 14:10	Closed	06:30 - 18:40	07:20 - 14:10	Closed	No step-free access to any platform
Redhill	05:50 - 22:35	05:50 - 22:35	06:40 - 21:45	06:15 - 23:40	06:15 - 23:40	06:15 -23:40	Yes
Reedham	06:10 - 12:45	Closed	Closed	06:10 - 12:45	Closed	Closed	Yes
Reigate	06:10 - 12:45	07:10 - 13:45	Closed	05:30 - 00:50	05:30 - 00:50	06:15-00:45	Yes
Riddlesdown	06:10 - 12:45	07:25 - 14:00	Closed	06:10 - 12:45	07:25 - 14:00	Closed	Yes
Sanderstead	06:10 - 19:30	07:00 - 13:35	08:10 - 16:25	06:15 - 23:45	06:15 - 23:45	08:30 - 23:30	Yes
Selhurst	06:15 - 19:30	07:05 - 20:30	09:10 - 16:45	00:01 - 23:59	00:01 - 23:59	00:01 - 23:59	Yes
South Croydon	06:20 - 19:45	06:20 - 19:45	08:10 - 15:45	05:30 - 00:45	05:30 - 01:00	05:30 - 00:45	Station not accessible - first to last assistance available
Sutton	06:00 - 21:00	06:30 - 21:00	07:10 - 21:00	06:15 - 23:35	06:15 - 23:35	06:45 - 23:00	Yes
Tadworth	06:00 - 10:30	Closed	Closed	06:00 - 10:30	Closed	Closed	Yes
Tattenham Corner	06:10 - 22:30	09:10 - 16:30	09:10 - 16:30	06:10 - 22:30	09:10 - 16:30	09:10 - 16:30	Yes
Thornton Heath	06:15 - 20:00	06:40 - 21:00	08:15 - 17:45	05:25 - 00:40	05:30 - 01:05	05:15 - 00:41	Yes
Upper Warlingham	06:35 - 19:55	07:25 - 14:00	08:10 - 15:45	06:35 - 19:55	07:25 - 14:00	08:10 - 15:45	Yes
	06:25 - 13:00	Closed	Closed	06:25 - 13:00	Closed	Closed	Yes
Waddon				05.40 00.25	06:30 - 01:15	06:15-00:45	Yes
Waddon Wallington	06:15 - 20:20	06:25 - 19:55	09:10 - 17:45	05:40 - 00:25			
Waddon Wallington <b>Whyteleafe</b>	06:15 - 20:20 05:55 - 12:30	06:20 - 12:25	Closed	05:55 - 12:30	06:20 - 12:25	Closed	Yes
Waddon Wallington <b>Whyteleafe</b> <b>Whyteleafe South</b>	06:15 - 20:20 05:55 - 12:30 06:45 - 10:15	06:20 - 12:25 Closed	Closed Closed	05:55 - 12:30 06:45 - 10:15	06:20 - 12:25 Closed	Closed Closed	Yes Yes
Waddon Wallington <b>Whyteleafe</b>	06:15 - 20:20 05:55 - 12:30	06:20 - 12:25	Closed	05:55 - 12:30	06:20 - 12:25	Closed	Yes

<sup>\*</sup>Carshalton, Cheam, Coulsdon Town, Crawley - Late night, following end of ticket assistance hours, accessibility provision provided by Mobile Assistance Team through to last train.